DEPARTMENT OF HEALTH

CERTIFICATE OF APPRECIATION

Presented to

Birlamedisoft Private Limited, Pune, India

FOR OUTSTANDING PERFORMANCE AND LASTING CONTRIBUTION TO SUCCESSFUL
IMPLEMENTATION OF WSPHA, HIS SOFTWARE PROJECT

Date: FROM MARCH 22 TO JULY 5 2015

Mr. John Mondo,

ICT Manager - PNG National Department of Health

21st January 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam,

SUBJECT : REFERENCE LETTER FOR QUANTA WEB-BASED HOSPITAL MANAGEMENT INFORMATION SYSTEM IMPLEMENTATION IN PAPUA NEW GUINEA

I have the pleasure and privileged in writing this reference letter for the Quanta web-based ERP Hospital Management Information System (HMIS) that was successfully implemented in three of our Government run hospitals totalling of 900 – 1000 beds hospitals here in Papua New Guinea in year 2015.

The Quanta HMIS was a total web-based Enterprise Resource Planning software application owned by Birlamedisoft which was specialized designed for the patientcare management for the hospital settings and have been used since year 2015 by our three hospitals in Papua New Guinea. Quanta HMIS was successfully implemented in Mendi Provincial Hospital, Kundiawa Provincial Hospital and Vanimo Provincial Hospital and have streamed lined and significantly improve both the patient clinical care and administrative functions and management of these three hospitals. We have incorporated disaster recovery mechanism in all our hospitals, with zero downtime facilities. Also, in Quanta HMIS, we have HQ module incorporated which connects all hospital servers together and at HQ level we can get Health MIS reports generated easily. In addition, the PACS System is ordered from Birlamedisoft and implementation is currently taking place.

The Quanta HMIS web base ERP application has the following functionalities that we have implemented and are: Out-patient Registrations, In-patient Admission Transfer-Discharge (ATD) Process, Consulting Appointment Management, Casualty & Emergency Registrations & Management, Clinical follow up, Service Order Processing, Operation Theatres Management, Nursing & Ward Management, Quality Improvement (Nursing Services), Bed Management (Nursing Services), Blood Bank, Electronic Medical Records (EMR), Central Sterile Supplies Management (Instrument sterilization), Telemedicine, Drug Database

Management, Laboratory Management, Radiology / Medical Imaging, Pharmacy Management, Mortuary Management, Environmental Health Monitoring, Immunization & Vaccination, Billing, Human Resources Management, Inventory Management, Inventory Management, Fixed Asset Management, Physical Facilities Management, Security & Administration, Management Reporting & Business Intelligence Analytics, and Security & Administration.

The technical support provided by Birlamedisoft was highly technically specialized and professional with software and infrastructure engineers who have been on the ground throughout the implementation including providing technical support that were prescribed in the Annual Service Level Agreements both physically on site and virtually.

The National Department of Health under the Ministry of Health has planned to roll out the Quanta HMIS system to the remaining twenty (20) provincial hospitals with the centralized module to be further strengthened and commissioned at the National Department of Health's Data Center and its Disaster Recovery Sites across the country and offshores in this year, 2021.

I can be contacted on the above address, telephone and mobile contacts and email above including my private email address jmondoxz@gmail.com should there be any organization that is interested in implementing the Quanta Web-Based Software Application and I will be happy to provide an honest and precise information and advice to assist with their decision.

Thank you.

Yours faithfully,

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MR. JOHN MONDO
Manager Information Communication and Technology